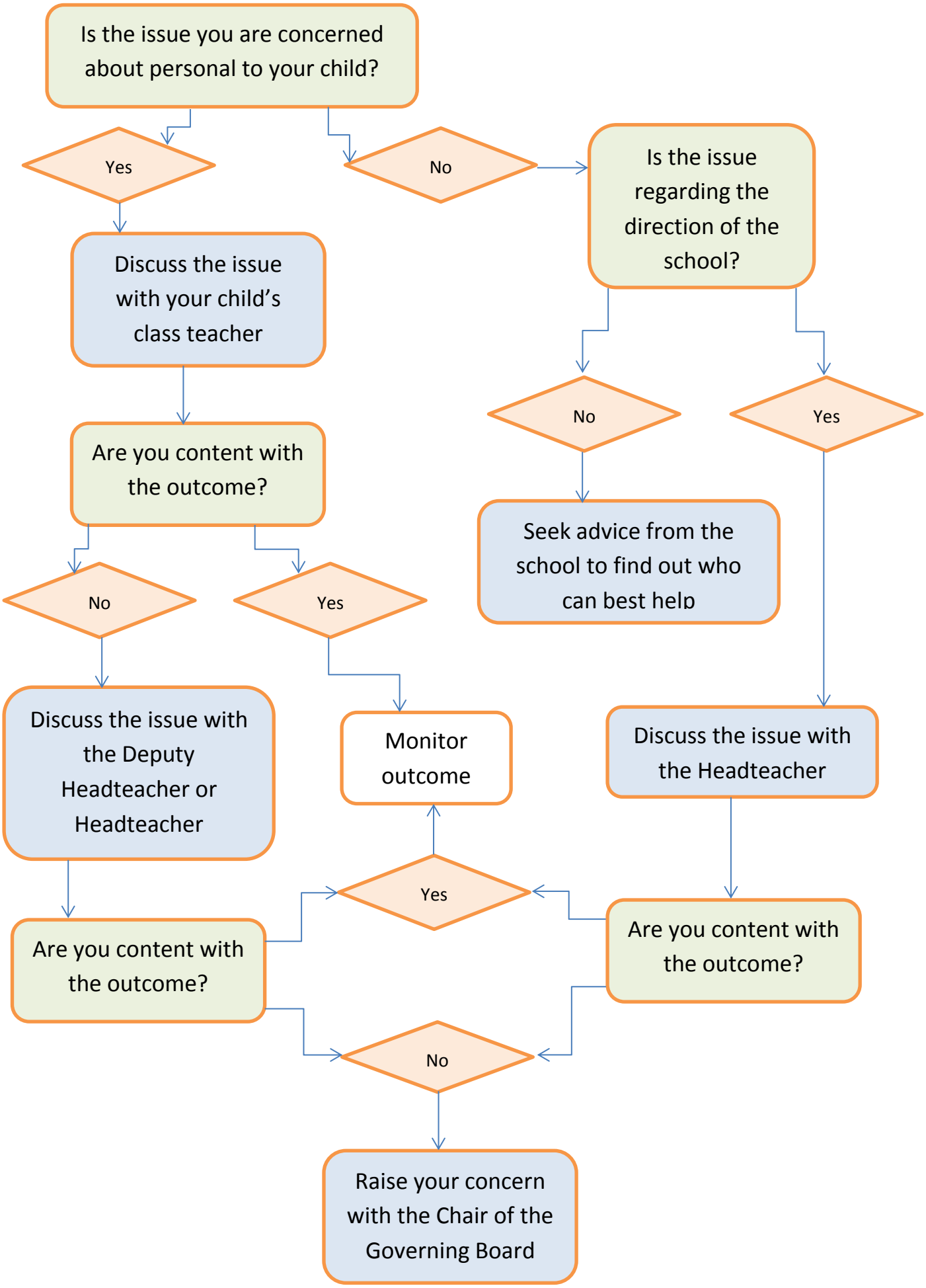
Is the issue you are concerned about personal to your child?
Yes
No
Discuss the issue with your child's class teacher
Are you content with the outcome?
No
Yes
Discuss the issue with the Deputy Headteacher or Headteacher
Monitor outcome
Are you content with the outcome?
Yes
No
Raise your concern with the Chair of the Governing Board
Is the issue regarding the direction of the school?
No
Yes
Seek advice from the school to find out who can best help
Discuss the issue with the Headteacher
Are you content with the outcome?